

Janardan Bhagat Shikshan Prasarak Sanstha's

CHANGU KANA THAKUR
ARTS, COMMERCE AND SCIENCE COLLEGE, NEW PANVEL
(Autonomous)

(Reaccredited 'A+' Grade by NAAC, 'College with Potential for Excellence' Status Awarded by UGC
& 'Best College Award' by University of Mumbai)

College Grievance Redressal Cell (CGRC)

Date: 16-02-2021

Notice

Following members of College Grievance Redressal Cell (CGRC) are hereby informed that a meeting has been scheduled on Wednesday, 17-02-2021 at 11:30 a.m. in Conference room.

Sr. No.	Name of the faculty	Designation
1.	Dr. V. D. Barhate	Chairperson
2	Ms. D. S. Barve	Member
3	Dr. D. S. Narkhede	Member Secretary

Agenda:

1. To take cognizance of the grievances received from students.
2. To discuss and evaluate the nature of the grievances.
3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter
4. Any other item with the permission of Chair.



V. D. Barhate

Dr. V. D. Barhate
Principal,
C. K. Thakur A.C.S. College,
New Panvel

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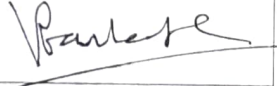
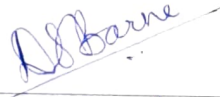

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Date: 17-02-2021

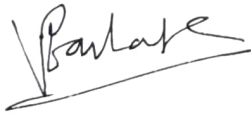
Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) called to order on
Wednesday, 17-02-2021 at 11:30 a.m. under the Chairpersonship of Principal Dr. V.
D. Barhate

Members Present:

Sr. No.	Name of the faculty	Designation	Signature
1.	Dr. V. D. Barhate	Chairperson	
2	Ms. D. S. Barve	Member	
3	Dr. D. S. Narkhede	Member Secretary	




Principal
CHANGU KANA THAKUR
ARTS, COMMERCE & SCIENCE COLLEGE
NEW PANVEL, RAJGOD

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College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Tuesday, 17-02-2021 at 11:30 a.m. under the Chairpersonship of Principal Dr.V.D. Barhate

Venue: Conference Room

The Agenda for the discussion were as follows:

- 1. Item No. 1:** To take cognizance of the grievances received from students.
- 2. Item No. 2:** To discuss and evaluate the nature of the grievances.
- 3. Item No. 3:** To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 4. Item No. 4:** Any other item with the permission of Chair.

Minutes:

1. Item Nos. 1, 2, and 3:

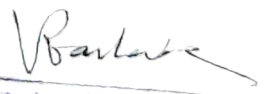
Due to Covid-19 induced pandemic situation and the lockdown imposed thereby, there have been no instances of complaints or grievances registered by the learners in the time period immediately prior to the meeting date. Consequently discussion of item nos. 1, 2 and 3 is moot.

2. Item No. 4:

It was decided to communicate the mechanism of grievance redressal by the College Grievance Redressal Cell to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the College website.




Principal
CHANGU KANA THAKUR
ARTS, COMMERCE AND SCIENCE COLLEGE
NEW PANVEL

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Action Taken Report for the Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Wednesday, 17-02-2021 at 11:30 a.m. under the Chairpersonship of Principal Dr.V.D. Barhate

The agenda of the said meeting was as under:

- 1. Item No. 1:** To take cognizance of the grievances received from students.
- 2. Item No. 2:** To discuss and evaluate the nature of the grievances.
- 3. Item No. 3:** To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 4. Item No. 4:** Any other item with the permission of Chair.

As per the discussions conducted and the approved minutes in the said meeting action was taken as under:

1. Item Nos. 1, 2, and 3:

Due to Covid-19 induced pandemic situation and the lockdown imposed thereby, there had been no instances of complaints or grievances registered by the learners in the time period immediately prior to the meeting date. Consequently, discussion of item nos. 1, 2 and 3 being moot no action needed to be taken.

2. Item No. 4: The mechanism of grievance redressal by the College Grievance Redressal Cell was communicated to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the College website.



Prof. (Dr.) V. D. Barhate
Principal,
Changu Kana Thakur A.C.S. College,

Janardan Bhagat Shikshan Prasarak Sanstha's

CHANGU KANA THAKUR ARTS, COMMERCE & SCIENCE COLLEGE, NEW PANVEL (AUTONOMOUS)

Re-accredited 'A+' Grade by NAAC (3rd Cycle-CGPA 3.61)

'College with Potential for Excellence' Status Awarded by University Grants Commission

'Best College Award' by University of Mumbai

REPORT OF GRIEVANCE REDRESSAL CELL

Academic Year 2020-21

(Objectives and Composition, meeting minutes)

Objectives-

1. To provide a platform where students can voice their concerns and complaints regarding academic and non-academic matters.
2. To ensure that all grievances are addressed fairly and impartially, and the process remains transparent to all parties involved.
3. To create a positive and conducive learning environment by resolving issues amicably, thus preventing potential conflicts and maintaining a peaceful academic environment.
4. To addressing grievances promptly can help reduce stress and anxiety among students, contributing to their overall well-being.
5. To build trust among students towards the college administration by demonstrating commitment to resolving their issues in a timely and effective manner.
6. To use the feedback and data from grievances to identify areas of improvement in college policies, procedures, and the overall functioning of the institution.

Composition-

Sr. No.	Designation	Composition	Name of the Person
01	Chairman	Head of the Institution	Prof. Dr. Sanjay K. Patil
02	Member	One Senior teacher (Female)	Ms. Dhanashree S. Barve
03	Member Secretary	One Senior teacher (Male)	Dr. Deepak S. Narkhede

Meetings

Year	No. of meetings	Dates
2020-21	01	17/02/2021

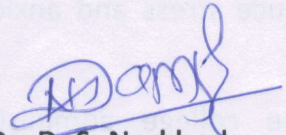
Number and nature of cases received (brief description) (Names not expected)

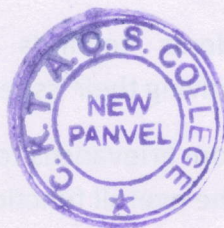
Year	No. of cases	Nature of cases (Brief descriptions)
2020-21	00	----

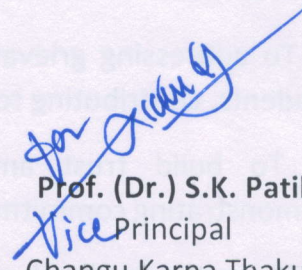
Files to be maintained

1. Minutes of the meeting
2. Action Taken Report
3. Annual Report

File name, file number and ownership of files	CGRC- MEETING FILE -01, College Grievance Redressal Cell.
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Dr. D. S. Narkhede
Member Secretary,
Grievance Redressal cell




Prof. (Dr.) S.K. Patil
Vice Principal
Changu Karna Thakur
Art's, Commerce & Science College,
New Panvel (Autonomous)